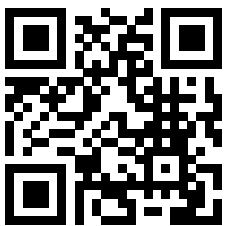


# How can we help?

Call 800-782-1500 and press 1 for service when prompted to speak with a member of our customer success team.

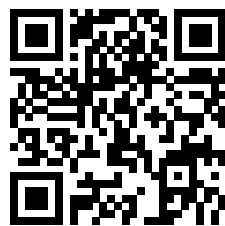
Your unit number is:



## NEED SERVICE?

Many issues can be quickly resolved with simple troubleshooting. If you still need help, we can dispatch a service technician.

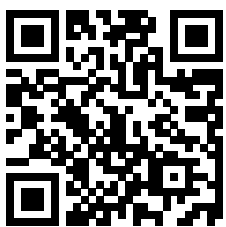
Scan or visit [willscot.com/Service](https://willscot.com/Service)



## PAY YOUR BILL

Access your account details and pay online.

Scan or visit [willscot.com/Billing](https://willscot.com/Billing)



## NEED ANOTHER BUILDING?

Get a quote now, with no obligation

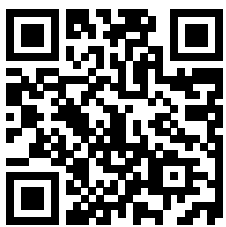
Scan or visit [willscot.com/Request-A-Quote](https://willscot.com/Request-A-Quote)



## READY TO RETURN OR RENEW?

Quickly schedule a return, relocate your building or renew our lease.

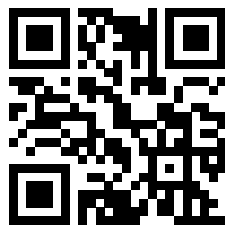
Scan or visit [willscot.com>Returns](https://willscot.com>Returns)



## COMPLETE YOUR SPACE

Our range of ready-to-go solutions include everything you need to make the most of your space.

Scan or visit [willscot.com/Essentials](https://willscot.com/Essentials)



## NEED A STORAGE CONTAINER?

Secure, customized storage solutions to maximize your space.

Scan or visit [willscot.com/Storage](https://willscot.com/Storage)

## IMPORTANT THINGS TO KNOW

1. All service calls must be placed within 2 business days of the occurrence to ensure warranty coverage.
2. Hot water heater must be filled with water before electricity is turned on.
3. Customers are responsible for changing the air conditioning filters every 30 days.
4. Periodic cleaning the evaporator coil, the condenser coil and checking and filling HVAC refrigerant is also required. Air conditioning maintenance should be performed by trained and qualified HVAC technicians only
5. Do not disconnect the heat (electric) from the unit until the plumbing has been drained. If not drained, the pipes may freeze and then burst.
6. Modifications and relocation of the building require prior WillScot approval.
7. Service must be performed by WillScot or a designated and approved vendor.
8. Janitorial services are not included.
9. Service charges resulting from product abuse or failure to promptly report water leaks are the customer's responsibility.
10. Releveling of the building, steps and ramps, and/or adjustments to the building steps and ramps that may be needed due to settlement of the ground surface are the customer responsibility.
11. Place chair mats under rolling chairs to eliminate excessive wear to floor to avoid charges upon return of building.
12. Return fees do not include removal of obstructions, such as construction debris, skirting, tie downs, custom stairs and ramps, fences and other equipment, unless prearranged.
13. Buildings should be emptied before they are returned to avoid additional cleaning charges.
14. Provide 30 days notice to have your unit removed.